

How to Edit the Checkout Screen

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The VIN message notifies customers during their checkout process to provide the VIN Number for their vehicle, in order to ensure the accuracy of their order. For this reason, the VIN message is an important aspect of your Cart Page.

To make changes to your VIN message, go to Settings and Setup in your Control Panel:

1. Click Edit prior to making any changes on this page.
2. Scroll to Display Settings or click Display Settings in the page navigation.
3. Click Update once you have made your changes.

For example: Enter the FULL VIN to verify correct fitment and accuracy of your order.

The screenshot displays a checkout page with several sections:

- Contact:** Includes input fields for First Name*, Last Name*, Company, Email*, and Phone Number*. There are checkboxes for "Subscribe to our Email Newsletter for updates, coupons and special offers." and "Local Pickup (Shipping costs will be removed in the next step.)".
- Billing Address:** Includes input fields for Street*, City*, State/Province*, Postal Code*, and Country. There are checkboxes for "APO Address" and "My Billing Address is OUTSIDE the USA".
- Shipping Address:** Includes a checkbox for "My Shipping Address is the same as my Billing Address".
- Vehicle Information:** Includes a text box for VIN and a message: "Enter the last 8 digits of your VIN to verify correct fitment or any instructions you would like to include. We do not accept returns for incorrect fitment if no VIN is entered. Please make sure to review our Policies with regards to items that are eligible for return."
- Instructions:** Includes a message: "We do not accept returns for incorrect fitment if no VIN is entered. Please make sure to review our Policies with regards to items that are eligible for return."
- Your Order:** Shows "Your Cart is empty: \$0.00" and "Total: \$0.00". A yellow box contains a message: "LOCAL PICKUP IS FOR THE ATLANTA GA AREA ONLY. Due to chrysler policy NO RETURNS will be accepted without the original undamaged box. OVERSIZED Items may require additional freight charges we will contact you via phone or email."
- Contact Us:** Includes fields for Phone and Email, both of which are redacted with black boxes.
- About, Testimonials, Policies:** These sections are visible but do not contain any content.
- Change Page Language:** A dropdown menu is set to "English (United States)".
- Footer:** © 2017 Factory Chrysler Parts WEB01

The Checkout Message and Checkout Extra Content boxes can be used to include any additional information which could potentially impact the customer's order.

For example: "Any orders containing hazardous materials will incur additional freight charges. Our parts department representatives will reach out to you should this be applicable to your order."

Of course, you can use the Checkout messaging however you see fit. These fields are intended to help notify your customers of important information prior to their purchase.

Please note: the VIN message field cannot be made a requirement for your customers. Should a customer not provide a VIN number, you can reach out to the customer within their Order Detail page and use the Email Correspondence feature.
